ABB general purpose drives

Fault tracing
ACS580 troubleshooting

ANTHAI CORPORATION

Power and productivity
for a better world™

ABB

9

Fault tracing

What this chapter contains

The chapter lists the warning and fault messages including possible causes and corrective actions. The causes of most warnings and faults can be identified and corrected using the information in this chapter. If not, contact an ABB service representative. If you have a possibility to use the Drive composer PC tool, send the Support package created by the Drive composer to the ABB service representative.

Warnings and faults are listed below in separate tables. Each table is sorted by warning/fault code.

Safety

WARNING! Only qualified electricians are allowed to service the drive. Read the instructions in chapter *Safety instructions* at the beginning of the *Hardware manual* of the drive before working on the drive.

Indications

Warnings and faults

Warnings and faults indicate an abnormal drive status. The codes and names of active warnings and faults are displayed on the control panel of the drive as well as in the Drive composer PC tool. Only the codes of warnings and faults are available over fieldbus.

Warnings do not need to be reset; they stop showing when the cause of the warning ceases. Warnings do not trip the drive and it will continue to operate the motor.

Faults latch inside the drive and cause the drive to trip, and the motor stops. After the cause of a fault has been removed, the fault can be reset from a selectable source (**Menu - Primary settings - Advanced functions - Reset faults manually** (**Reset faults manually from:**) on the panel; or parameter *31.11 Fault reset selection*) such as the control panel, Drive composer PC tool, the digital inputs of the drive, or fieldbus. Reseting the fault creates an event *64FF Fault reset*. After the reset, the drive can be restarted.

Note that some faults require a reboot of the control unit either by switching the power off and on, or using parameter *96.08 Control board boot* – this is mentioned in the fault listing wherever appropriate.

Pure events

In addition to warnings and faults, there are pure events that are only recorded in the event log of the drive. The codes of these events are included in the *Warning messages* table on page (*410*).

Editable messages

For external events, the action (fault or warning), name and the message text can be edited. To specify external events, select **Menu** - **Primary settings** - **Advanced functions** - **External events**.

Contact information can also be included and the text edited. To specify contact information, select **Menu** - **Primary settings** - **Clock, region, display** - **Contact info view**.

Warning/fault history

Event log

All indications are stored in the event log with a time stamp and other information. The event log stores information on

- the last 8 fault recordings, that is, faults that tripped the drive or fault resets
- the last 10 warnings or pure events that occurred.

See section *Viewing warning/fault information* on page *409*.

Auxiliary codes

Some events generate an auxiliary code that often helps in pinpointing the problem. On the control panel, the auxiliary code is stored as part of the details of the event; in the Drive composer PC tool, the auxiliary code is shown in the event listing.

Viewing warning/fault information

The drive is able to store a list of the active faults actually causing the drive to trip at the present time. The drive also stores a list of faults and warnings that have previously occurred.

For active faults and warnings, see

- **Menu - Diagnostics - Active faults**
- **Menu - Diagnostics - Active warnings**
- **Options - Active faults**
- **Options - Active warnings**
- parameters in group *04 Warnings and faults* (page *165*).

For previously occurred faults and warnings, see

- **Menu - Diagnostics - Fault & event log**
- parameters in group *04 Warnings and faults* (page *165*).

The event log can also be accessed (and reset) using the Drive composer PC tool. See *Drive composer PC tool user's manual* (3AUA0000094606 [English]).

QR code generation for mobile service application

A QR code (or a series of QR codes) can be generated by the drive for display on the control panel. The QR code contains drive identification data, information on the latest events, and values of status and counter parameters. The code can be read with a mobile device containing the ABB service application, which then sends the data to ABB for analysis. For more information on the application, contact An Thái Corp.

To generate the QR code, select **Menu** - **System info** - **QR code**.

Note: If a control panel which does not support QR code generation (version older than v.6.4x) is used, the **QR code** menu entry will disappear totally and will not be available any longer either with control panels supporting the QR code generation.

Warning messages

Note: The list also contains events that only appear in the Event log.

Code (hex)	Warning / Aux. code	Cause	What to do
64FF	Fault reset	A fault has been reset from the panel, Drive composer PC tool, fieldbus or I/O.	Event. Informative only.
A2A1	Current calibration	Current offset and gain measurement calibration will occur at next start.	Informative warning. (See parameter *99.13 ID run requested*.)
A2B1	Overcurrent	Output current has exceeded internal fault limit. In addition to an actual overcurrent situation, this warning may also be caused by an earth fault or supply phase loss.	Check motor load. Check acceleration times in parameter group *23 Speed reference ramp* (speed control), *26 Torque reference chain* (torque control) or *28 Frequency reference chain* (frequency control). Also check parameters *46.01 Speed scaling*, *46.02 Frequency scaling* and *46.03 Torque scaling*. Check motor and motor cable (including phasing and delta/star connection). Check for an earth fault in motor or motor cables by measuring the insulation resistances of motor and motor cable. See chapter *Electrical installation*, section *Checking the insulation of the assembly* in the *Hardware manual* of the drive. Check there are no contactors opening and closing in motor cable. Check that the start-up data in parameter group *99 Motor data* corresponds to the motor rating plate. Check that there are no power factor correction capacitors or surge absorbers in motor cable.
A2B3	Earth leakage	Drive has detected load unbalance typically due to earth fault in motor or motor cable.	Check there are no power factor correction capacitors or surge absorbers in motor cable. Check for an earth fault in motor or motor cables by measuring the insulation resistances of motor and motor cable. See chapter *Electrical installation*, section *Checking the insulation of the assembly* in the *Hardware manual* of the drive. If an earth fault is found, fix or change the motor cable and/or motor. If no earth fault can be detected, contact An Thái Corp..

Code (hex)	Warning / Aux. code	Cause	What to do
A2B4	Short circuit	Short-circuit in motor cable(s) or motor.	Check motor and motor cable for cabling errors. Check motor and motor cable (including phasing and delta/star connection). Check for an earth fault in motor or motor cables by measuring the insulation resistances of motor and motor cable. See chapter *Electrical installation*, section *Checking the insulation of the assembly* in the *Hardware manual* of the drive. Check there are no power factor correction capacitors or surge absorbers in motor cable.
A2BA	IGBT overload	Excessive IGBT junction to case temperature. This warning protects the IGBT(s) and can be activated by a short circuit in the motor cable.	Check motor cable. Check ambient conditions. Check air flow and fan operation. Check heatsink fins for dust pick-up. Check motor power against drive power.
A3A1	DC link overvoltage	Intermediate circuit DC voltage too high (when the drive is stopped).	Check the supply voltage setting (parameter *95.01 Supply voltage*). Note that the wrong setting of the parameter may cause the motor to rush uncontrollably, or may overload the brake chopper or resistor. Check the supply voltage. If the problem persists, contact An Thái Corp.
A3A2	DC link undervoltage	Intermediate circuit DC voltage too low (when the drive is stopped).	
A3AA	DC not charged	The voltage of the intermediate DC circuit has not yet risen to operating level.	
A490	Incorrect temperature sensor setup	Temperature cannot be supervised due to incorrect adapter setup.	Check the settings of temperature source parameters *35.11* and *35.21*.
A491	External temperature 1 (Editable message text)	Measured temperature 1 has exceeded warning limit.	Check the value of parameter *35.02 Measured temperature 1*. Check the cooling of the motor (or other equipment whose temperature is being measured). Check the value of *35.13 Temperature 1 warning limit*.
A492	External temperature 2 (Editable message text)	Measured temperature 2 has exceeded warning limit.	Check the value of parameter *35.03 Measured temperature 2*. Check the cooling of the motor (or other equipment whose temperature is being measured). Check the value of *35.23 Temperature 2 warning limit*.
A4A0	Control board temperature	Control unit temperature is too high.	Check the auxiliary code. See actions for each code below.
	(none)	Temperature above warning limit	Check ambient conditions. Check air flow and fan operation. Check heatsink fins for dust pick-up.
	1	Thermistor broken	Contact An Thái Corp for control unit replacement.

Code (hex)	Warning / Aux. code	Cause	What to do
A4A1	IGBT overtemperature	Estimated drive IGBT temperature is excessive.	Check ambient conditions. Check air flow and fan operation. Check heatsink fins for dust pick-up. Check motor power against drive power.
A4A9	Cooling	Drive module temperature is excessive.	Check ambient temperature. If it exceeds 40 °C/104 °F (IP21 frames R4…R9) or if it exceeds 50 °C /122 °F (IP21 frames R0…R9), ensure that load current does not exceed derated load capacity of drive. For all P55 frames, check the derating temperatures. See chapter *Technical data*, section *Derating* in the *Hardware manual* of the drive. Check drive module cooling air flow and fan operation. Check inside of cabinet and heatsink of drive module for dust pick-up. Clean whenever necessary.
A4B0	Excess temperature	Power unit module temperature is excessive.	Check ambient conditions. Check air flow and fan operation. Check heatsink fins for dust pick-up. Check motor power against drive power. (**1:** U-phase, **2:** V-phase, **3:** W-phase, **4:** INT board, **6:** Air inlet (sensor connected to INT board X10), **7:** PCB compartment fan or power supply board, **FA:** Ambient temperature).
A4B1	Excess temperature difference	High temperature difference between the IGBTs of different phases.	Check the motor cabling. Check cooling of drive module(s).
A4F6	IGBT temperature	Drive IGBT temperature is excessive.	Check ambient conditions. Check air flow and fan operation. Check heatsink fins for dust pick-up. Check motor power against drive power.
A581	Fan	Cooling fan feedback missing.	Check the auxiliary code to identify the fan. Code **0** denotes main fan 1. Other codes (format XYZ): “X” specifies state code (**1:** ID run, **2:** normal). “Y” = 0, “Z” specifies the index of the fan (**1:** Main fan 1, **2:** Main fan 2, **3:** Main fan 3). Check fan operation and connection. Replace fan if faulty.
A582	Auxiliary fan missing	An auxiliary cooling fan (IP55 internal fan) is stuck or disconnected.	Check the auxiliary code. Check the auxiliary fan and connection. Replace faulty fan. Make sure the front cover of the drive is in place and tightened. If the commissioning of the drive requires that the cover is off, this warning will be generated even if the corresponding fault is defeated. See fault *5081 Auxiliary fan broken* (page *423*).

Code (hex)	Warning / Aux. code	Cause	What to do
A5A0	Safe torque off Programmable warning: *31.22 STO indication run/stop*	Safe torque off function is active, ie safety circuit signal(s) connected to connector STO is lost.	Check safety circuit connections. For more information, chapter *The Safe torque off function* in the *Hardware manual* of the drive and description of parameter *31.22 STO indication run/stop* (page *263*). Check the value of parameter *95.04 Control board supply*.
A5EA	Measurement circuit temperature	Problem with internal temperature measurement of the drive.	Contact An Thái Corp.
A5EB	PU board powerfail	Power unit power supply failure.	Contact An Thái Corp.
A5ED	Measurement circuit ADC	Measurement circuit fault.	Contact An Thái Corp.
A5EE	Measurement circuit DFF	Measurement circuit fault.	Contact An Thái Corp.
A5EF	PU state feedback	State feedback from output phases does not match control signals.	Contact An Thái Corp.
A5F0	Charging feedback	Charging feedback signal missing.	Check the feedback signal coming from the charging system.
A682	Flash erase speed exceeded	The flash memory (in the memory unit) has been erased too frequently, compromising the lifetime of the memory.	Avoid forcing unnecessary parameter saves by parameter *96.07* or cyclic parameter writes (such as user logger triggering through parameters). Check the auxiliary code (format XYYY YZZZ). “X” specifies the source of warning (**1:** generic flash erase supervision). “ZZZ” specifies the flash subsector number that generated the warning.
A6A4	Motor nominal value	The motor parameters are set incorrectly.	Check the auxiliary code. See actions for each code below.
		The drive is not dimensioned correctly.	
	0001	Slip frequency is too small.	Check the settings of the motor configuration parameters in groups 98 and 99. Check that the drive is sized correctly for the motor.
	0002	Synchronous and nominal speeds differ too much.	
	0003	Nominal speed is higher than synchronous speed with 1 pole pair.	
	0004	Nominal current is outside limits	
	0005	Nominal voltage is outside limits.	
	0006	Nominal power is higher than apparent power.	
	0007	Nominal power not consistent with nominal speed and torque.	

Code (hex)	Warning / Aux. code	Cause	What to do
A6A5	No motor data	Parameters in group 99 have not been set.	Check that all the required parameters in group 99 have been set. **Note:** It is normal for this warning to appear during the start-up and continue until the motor data is entered.
A6A6	Voltage category unselected	The voltage category has not been defined.	Set voltage category in parameter *95.01 Supply voltage*.
A6A7	System time not set	System time is not set. Timed functions cannot be used and fault log dates are not correct.	Set the system time manually or connect the panel to the drive to synchronize the clock. If basic panel is used, synchronize the clock through the EFB or a fieldbus module. Set parameter *34.10 Timed functions enable* to *Disabled* to disable the timed functions if they are not used.
A6B0	User lock is open	The user lock is open, ie. user lock configuration parameters *96.100*…*96.102* are visible.	Close the user lock by entering an invalid pass code in parameter *96.02 Pass code*. See section *User lock* (page *155*).
A6B1	User pass code not confirmed	A new user pass code has been entered in parameter *96.100* but not confirmed in *96.101*.	Confirm the new pass code by entering the same code in *96.101*. To cancel, close the user lock without confirming the new code. See section *User lock* (page *155*).
A6D1	FBA A parameter conflict	The drive does not have a functionality requested by a PLC, or requested functionality has not been activated.	Check PLC programming. Check settings of parameter groups *50 Fieldbus adapter (FBA)*.
A6E5	AI parametrization	The current/voltage hardware setting of an analog input does not correspond to parameter settings.	Check the event log for an auxiliary code. The code identifies the analog input whose settings are in conflict. Adjust either the hardware setting (on the drive control unit) or parameter *12.15*/*12.25*. **Note:** Control unit reboot (either by cycling the power or through parameter *96.08 Control board boot*) is required to validate any changes in the hardware settings.
A6E6	ULC configuration	User load curve configuration error.	Check the auxiliary code (format XXXX ZZZZ). “ZZZZ” indicates the problem (see actions for each code below).
	0000	Speed points inconsistent.	Check that each speed point (parameters *37.11*…*37.15*) has a higher value than the previous point.
	0001	Frequency points inconsistent.	Check that each frequency point (*37.20*…*37.16*) has a higher value than the previous point.
	0002	Underload point above overload point.	Check that each overload point (*37.31*…*37.35*) has a higher value than the corresponding underload point (*37.21*…*37.25*).
	0003	Overload point below underload point.	

Code (hex)	Warning / Aux. code	Cause	What to do
A780	Motor stall Programmable warning: *31.24 Stall function*	Motor is operating in stall region because of e.g. excessive load or insufficient motor power.	Check motor load and drive ratings. Check fault function parameters.
A792	Brake resistor wiring	Brake resistor short circuit or brake chopper control fault. For drive frames R6 or larger.	Check brake chopper and brake resistor connection. Ensure brake resistor is not damaged.
A793	BR excess temperature	Brake resistor temperature has exceeded warning limit defined by parameter *43.12 Brake resistor warning limit*.	Stop drive. Let resistor cool down. Check resistor overload protection function settings (parameter group *43 Brake chopper*). Check warning limit setting, parameter *43.12 Brake resistor warning limit*. Check that the resistor has been dimensioned correctly. Check that braking cycle meets allowed limits.
A794	BR data	Brake resistor data has not been given.	One or more of the resistor data settings (parameters *43.08*…*43.10*) is incorrect. The parameter is specified by the auxiliary code.
	0000 0001	Resistance value too low.	Check value of *43.10*.
	0000 0002	Thermal time constant not given.	Check value of *43.08*.
	0000 0003	Maximum continuous power not given.	Check value of *43.09*.
A79C	BC IGBT excess temperature	Brake chopper IGBT temperature has exceeded internal warning limit.	Let chopper cool down. Check for excessive ambient temperature. Check for cooling fan failure. Check for obstructions in the air flow. Check the dimensioning and cooling of the cabinet. Check resistor overload protection function settings (parameters *43.06*…*43.10*). Check minimum allowed resistor value for the chopper being used. Check that braking cycle meets allowed limits. Check that drive supply AC voltage is not excessive.
A7A2	Mechanical brake opening failed	Status of mechanical brake acknowledgement is not as expected during brake open.	Check mechanical brake connection. Check mechanical brake settings in parameter group *44 Mechanical brake control*. Check that acknowledgement signal matches the actual status of brake.
A7AB	Extension I/O configuration failure	Installed C-type module is not the same as configured or the communication between the drive and module has been disturbed.	Check that the installed module (shown by parameter *15.02 Detected extension module*) is the same as selected by parameter *15.01 Extension module type*. Eliminate the disturbance sources.

Code (hex)	Warning / Aux. code	Cause	What to do
A7C1	FBA A communication Programmable warning: *50.02 FBA A comm loss func*	Cyclical communication between drive and fieldbus adapter module A or between PLC and fieldbus adapter module A is lost.	Check status of fieldbus communication. See user documentation of fieldbus interface. Check settings of parameter groups *50 Fieldbus adapter (FBA)*, *51 FBA A settings*, *52 FBA A data in* and *53 FBA A data out*. Check cable connections. Check if communication master is able to communicate.
A7CE	EFB comm loss Programmable warning: *58.14 Communication loss action*	Communication break in embedded fieldbus (EFB) communication.	Check the status of the fieldbus master (online/offline/error etc.). Check cable connections to the EIA-485/X5 terminals 29, 30 and 31 on the control unit.
A7EE	Panel loss Programmable warning: *49.05 Communication loss action*	Control panel or PC tool selected as active control location for drive has ceased communicating.	Check PC tool or control panel connection. Check control panel connector. Check mounting platform if being used. Disconnect and reconnect the control panel.
A88F	Cooling fan	Maintenance timer limit exceeded.	Consider changing the cooling fan. Parameter *05.04 Fan on-time counter* shows the running time of the cooling fan.
A8A0	AI supervision Programmable warning: *12.03 AI supervision function*	An analog signal is outside the limits specified for the analog input.	Check signal level at the analog input. Check the wiring connected to the input. Check the minimum and maximum limits of the input in parameter group *12 Standard AI*.
A8A1	RO life warning	The relay has changed states more than the recommended number of times.	Change the control unit or stop using the relay output.
	0001	Relay output 1	Change the control unit or stop using relay output 1.
	0002	Relay output 2	Change the control unit or stop using relay output 2.
	0003	Relay output 3	Change the control unit or stop using relay output 3.
A8A2	RO toggle warning	The relay output is changing states faster than recommended, e.g. if a fast changing frequency signal is connected to it. The relay lifetime will be exceeded shortly.	Replace the signal connected to the relay output source with a less frequently changing signal.
	0001	Relay output 1	Select a different signal with parameter *10.24 RO1 source*.
	0002	Relay output 2	Select a different signal with parameter *10.27 RO2 source*.
	0003	Relay output 3	Select a different signal with parameter *10.30 RO3 source*.

Code (hex)	Warning / Aux. code	Cause	What to do
A8B0	ABB Signal supervision 1 (Editable message text) Programmable warning: *32.06 Supervision 1 action*	Warning generated by the signal supervision function 1.	Check the source of the warning (parameter *32.07 Supervision 1 signal*).
A8B1	ABB Signal supervision 2 (Editable message text) Programmable warning: *32.16 Supervision 2 action*	Warning generated by the signal supervision function 2.	Check the source of the warning (parameter *32.17 Supervision 2 signal*).
A8B2	ABB Signal supervision 3 (Editable message text) Programmable warning: *32.26 Supervision 3 action*	Warning generated by the signal supervision function 3.	Check the source of the warning (parameter *32.27 Supervision 3 signal*).
A8B3	ABB Signal supervision 4 (Editable message text) Programmable warning: *32.36 Supervision 4 action*	Warning generated by the signal supervision function 4.	Check the source of the warning (parameter *32.37 Supervision 4 signal*).
A8B4	ABB Signal supervision 5 (Editable message text) Programmable warning: *32.46 Supervision 5 action*	Warning generated by the signal supervision function 5.	Check the source of the warning (parameter *32.47 Supervision 5 signal*).
A8B5	ABB Signal supervision 6 (Editable message text) Programmable warning: *32.56 Supervision 6 action*	Warning generated by the signal supervision function 6.	Check the source of the warning (parameter *32.57 Supervision 6 signal*).
A8BE	ULC overload warning Programmable fault: *37.03 ULC overload actions*	Selected signal has exceeded the user overload curve.	Check for any operating conditions increasing the monitored signal (for example, the loading of the motor if the torque or current is being monitored). Check the definition of the load curve (parameter group *37 User load curve*).
A8BF	ULC underload warning Programmable fault: *37.04 ULC underload actions*	Selected signal has fallen below the user underload curve.	Check for any operating conditions decreasing the monitored signal (for example, loss of load if the torque or current is being monitored). Check the definition of the load curve (parameter group *37 User load curve*).
A981	External warning 1 (Editable message text) Programmable warning: *31.01 External event 1 source* *31.02 External event 1 type*	Fault in external device 1.	Check the external device. Check setting of parameter *31.01 External event 1 source*.
A982	External warning 2 (Editable message text) Programmable warning: *31.03 External event 2 source* *31.04 External event 2 type*	Fault in external device 2.	Check the external device. Check setting of parameter *31.03 External event 2 source*.

Code (hex)	Warning / Aux. code	Cause	What to do
A983	External warning 3 (Editable message text) Programmable warning: *31.05 External event 3 source* *31.06 External event 3 type*	Fault in external device 3.	Check the external device. Check setting of parameter *31.05 External event 3 source*.
A984	External warning 4 (Editable message text) Programmable warning: *31.07 External event 4 source* *31.08 External event 4 type*	Fault in external device 4.	Check the external device. Check setting of parameter *31.07 External event 4 source*.
A985	External warning 5 (Editable message text) Programmable warning: *31.09 External event 5 source* *31.10 External event 5 type*	Fault in external device 5.	Check the external device. Check setting of parameter *31.09 External event 5 source*.
AF88	Season configuration warning	You have configured a season which starts before the previous season.	Configure the seasons with increasing start dates, see parameters *34.60 Season 1 start date*…*34.63 Season 4 start date*.
AF8C	Process PID sleep mode	The drive is entering sleep mode.	Informative warning. See section *Sleep and boost functions for process PID control* (page *116*), and parameters *40.43*…*40.48*.
AFAA	Autoreset	A fault is about to be autoreset.	Informative warning. See the settings in parameter group *31 Fault functions*.
AFE1	Emergency stop (off2)	Drive has received an emergency stop (mode selection off2) command.	Check that it is safe to continue operation. Then return emergency stop push button to normal position. Restart drive. If the emergency stop was unintentional, check the source selected by parameter *21.05 Emergency stop source*.
AFE2	Emergency stop (off1 or off3)	Drive has received an emergency stop (mode selection off1 or off3) command.	
AFE9	Start delay	The start delay is active and the drive will start the motor after a predefined delay.	Informative warning. See parameter *21.22 Start delay*.
AFEB	Run enable missing	No run enable signal is received.	Check setting of parameter *20.12 Run enable 1 source*. Switch signal on (e.g. in the fieldbus Control Word) or check wiring of selected source.
AFED	Enable to rotate	Signal to rotate has not been received within a fixed time delay of 120 s.	Switch enable to rotate signal on (e.g. in digital inputs). Check the setting of (and source selected by) parameter *20.22 Enable to rotate*.
AFF6	Identification run	Motor ID run will occur at next start.	Informative warning.

Code (hex)	Warning / Aux. code	Cause	What to do
AFF8	Motor heating active	Pre-heating is being performed	Informative warning. Motor pre-heating is active. Current specified by parameter *21.16 Pre-heating current* is being passed through the motor.
B5A0	STO event Programmable event: *31.22 STO indication run/stop*	Safe torque off function is active, ie. safety circuit signal(s) connected to connector STO is lost.	Informative warning. Check safety circuit connections. For more information, see chapter *The Safe torque off function* in the *Hardware manual* of the drive and description of parameter *31.22 STO indication run/stop* (page *263*).
D501	No more available PFC motors	No more PFC motors can be started because they can be interlocked or in the Hand mode.	Check that there are no interlocked PFC motors, see parameters: *76.81*…*76.84*. If all motors are in use, the PFC system is not adequately dimensioned to handle the demand.
D502	All motors interlocked	All the motors in the PFC system are interlocked.	Check that there are no interlocked PFC motors, see parameters *76.81*…*76.84*.
D503	VSD controlled PFC motor interlocked	The motor connected to the drive is interlocked (unavailable).	Motor connected to the drive is interlocked and thus cannot be started. Remove the corresponding interlock to start the drive controlled PFC motor. See parameters *76.81*…*76.84*.

Fault messages

Code (hex)	Fault / Aux. code	Cause	What to do
1080	Backup/Restore timeout	Panel or PC tool has failed to communicate with the drive when backup was being made or restored.	Request backup or restore again.
1081	Rating ID fault	Drive software has not been able to read the rating ID of the drive.	Reset the fault to make the drive try to reread the rating ID. If the fault reappears, cycle the power to the drive. You may have to be repeat this. If the fault persists, contact your local ABB representative.
2281	Calibration	Measured offset of output phase current measurement or difference between output phase U2 and W2 current measurement is too great (the values are updated during current calibration).	Try performing the current calibration again (select *Current measurement calibration* at parameter *99.13*). If the fault persists, contact your local ABB representative.
2310	Overcurrent	Output current has exceeded internal fault limit. In addition to an actual overcurrent situation, this fault may also be caused by an earth fault or supply phase loss.	Check motor load. Check acceleration times in parameter group *23 Speed reference ramp* (speed control), *26 Torque reference chain* (torque control) or *28 Frequency reference chain* (frequency control). Also check parameters *46.01 Speed scaling*, *46.02 Frequency scaling* and *46.03 Torque scaling*. Check motor and motor cable (including phasing and delta/star connection). Check there are no contactors opening and closing in motor cable. Check that the start-up data in parameter group 99 corresponds to the motor rating plate. Check that there are no power factor correction capacitors or surge absorbers in motor cable. Check for an earth fault in motor or motor cables by measuring the insulation resistances of motor and motor cable. See chapter *Electrical installation*, section *Checking the insulation of the assembly* in the *Hardware manual* of the drive.

Code (hex)	Fault / Aux. code	Cause	What to do
2330	Earth leakage Programmable fault: *31.20 Earth fault*	Drive has detected load unbalance typically due to earth fault in motor or motor cable.	Check there are no power factor correction capacitors or surge absorbers in motor cable. Check for an earth fault in motor or motor cables by measuring the insulation resistances of motor and motor cable. Try running the motor in scalar control mode if allowed. (See parameter *99.04 Motor control mode*.) If no earth fault can be detected, contact An Thái Corp.
2340	Short circuit	Short-circuit in motor cable(s) or motor	Check motor and motor cable for cabling errors. Check there are no power factor correction capacitors or surge absorbers in motor cable. Cycle the power to the drive.
2381	IGBT overload	Excessive IGBT junction to case temperature. This fault protects the IGBT(s) and can be activated by a short circuit in the motor cable.	Check motor cable. Check ambient conditions. Check air flow and fan operation. Check heatsink fins for dust pick-up. Check motor power against drive power.
3130	Input phase loss Programmable fault: *31.21 Supply phase loss*	Intermediate circuit DC voltage is oscillating due to missing input power line phase or blown fuse.	Check input power line fuses. Check for loose power cable connections. Check for input power supply imbalance.
3181	Wiring or earth fault Programmable fault: *31.23 Wiring or earth fault*	Incorrect input power and motor cable connection (ie. input power cable is connected to drive motor connection).	Check input power connections.
3210	DC link overvoltage	Excessive intermediate circuit DC voltage.	Check that overvoltage control is on (parameter *30.30 Overvoltage control*). Check that the supply voltage matches the nominal input voltage of the drive. Check the supply line for static or transient overvoltage. Check brake chopper and resistor (if present). Check deceleration time. Use coast-to-stop function (if applicable). Retrofit drive with brake chopper and brake resistor. Check that the brake resistor is dimensioned properly and the resistance is between acceptable range for the drive.
3220	DC link undervoltage	Intermediate circuit DC voltage is not sufficient because of a missing supply phase, blown fuse or fault in the rectifier bridge.	Check supply cabling, fuses and switchgear.
3381	Output phase loss Programmable fault: *31.19 Motor phase loss*	Motor circuit fault due to missing motor connection (all three phases are not connected).	Connect motor cable.

Code (hex)	Fault / Aux. code	Cause	What to do
4110	Control board temperature	Control unit temperature is too high.	Check proper cooling of the drive. Check the auxiliary cooling fan.
4210	IGBT overtemperature	Estimated drive IGBT temperature is excessive.	Check ambient conditions. Check air flow and fan operation. Check heatsink fins for dust pick-up. Check motor power against drive power.
4290	Cooling	Drive module temperature is excessive.	Check ambient temperature. If it exceeds 40 °C/104 °F (IP21 frames R4…R9) or if it exceeds 50 °C /122 °F (IP21 frames R0…R9), ensure that load current does not exceed derated load capacity of drive. For all P55 frames, check the derating temperatures. See chapter *Technical data*, section *Derating* in the *Hardware manual* of the drive. Check drive module cooling air flow and fan operation. Check inside of cabinet and heatsink of drive module for dust pick-up. Clean whenever necessary.
42F1	IGBT temperature	Drive IGBT temperature is excessive.	Check ambient conditions. Check air flow and fan operation. Check heatsink fins for dust pick-up. Check motor power against drive power.
4310	Excess temperature	Power unit module temperature is excessive.	See *A4B0 Excess temperature* (page *412*).
4380	Excess temperature difference	High temperature difference between the IGBTs of different phases.	Check the motor cabling. Check cooling of drive module(s).
4981	External temperature 1 (Editable message text)	Measured temperature 1 has exceeded fault limit.	Check the value of parameter *35.02 Measured temperature 1*. Check the cooling of the motor (or other equipment whose temperature is being measured).
4982	External temperature 2 (Editable message text)	Measured temperature 2 has exceeded fault limit.	Check the value of parameter *35.03 Measured temperature 2*. Check the cooling of the motor (or other equipment whose temperature is being measured).
4990	CPTC-02 not found	CPTC-02 extension module is not detected in option slot 2.	Power down the drive and check that the module is properly inserted in option slot 2. See also *CPTC-02 ATEX-certified thermistor protection module, Ex II (2) GD (+L537+Q971) user's manual* (3AXD50000030058 [English].
4991	Safe motor temperature	The CPTC-02 module indicates overtemperature: • motor temperature is too high, or • the thermistor is in short-circuit or disconnected	Check the cooling of the motor. Check the motor load and drive ratings. Check the wiring of the temperature sensor. Repair wiring if faulty. Measure the resistance of the sensor. Replace the sensor if faulty.
5080	Fan	Cooling fan feedback missing.	See *A581 Fan* (page *412*).

Code (hex)	Fault / Aux. code	Cause	What to do
5081	Auxiliary fan broken	An auxiliary cooling fan (connected to the fan connectors on the control unit) is stuck or disconnected.	Check the auxiliary code. Check auxiliary fan(s) and connection(s). Replace fan if faulty. Make sure the front cover of the drive is in place and tightened. If the commissioning of the drive requires th the cover is off, activate parameter *31.36 Aux fan fault bybass* within 2 min from control unit reboot to temporarily suppress the fault. Reboot the control unit (using parameter *96.08 Control board boot*) or by cycling power.
	0001	Auxiliary fan 1 broken.	
	0002	Auxiliary fan 2 broken.	
5090	STO hardware failure	STO hardware diagnostics has detected hardware failure.	Contact An Thái Corp for hardware replacement.
5091	Safe torque off Programmable fault: *31.22 STO indication run/stop*	Safe torque off function is active, ie. safety circuit signal(s) connected to connector STO is broken during start or run.	Check safety circuit connections. For more information, see chapter *The Safe torque off function* in the *Hardware manual* of the drive and description of parameter *31.22 STO indication run/stop* (page *263*). Check the value of parameter *95.04 Control board supply*.
5092	PU logic error	Power unit memory has cleared.	Contact An Thái Corp.
5093	Rating ID mismatch	The hardware of the drive does not match the information stored in the memory. This may occur e.g. after a firmware update.	Cycle the power to the drive. You may have to be repeat this.
5094	Measurement circuit temperature	Problem with internal temperature measurement of the drive.	Contact An Thái Corp.
5089	SMT circuit malfunction	Safe motor temperature fault is generated and STO event/fault/warning is not generated. **Note:** If only one STO channel is opened, fault *5090 STO hardware failure* is generated.	Check connection between the relay output of the module and the STO terminal.
5098	I/O communication loss	Communication failure to standard I/O.	Try resetting the fault or cycle the power to the drive.
50A0	Fan	Cooling fan stuck or disconnected.	Check fan operation and connection. Replace fan if faulty.
5682	Power unit lost	Connection between the drive control unit and the power unit is lost.	Check the connection between the control unit and the power unit.
5691	Measurement circuit ADC	Measurement circuit fault.	Contact An Thái Corp.
5692	PU board powerfail	Power unit power supply failure.	Contact An Thái Corp.

Code (hex)	Fault / Aux. code	Cause	What to do
5693	Measurement circuit DFF	Measurement circuit fault.	Contact An Thái Corp.
5696	PU state feedback	State feedback from output phases does not match control signals.	Contact An Thái Corp.
5697	Charging feedback	Charging feedback signal missing.	Check the feedback signal coming from the charging system
5698	Unknown PU fault	The power unit logic has generated a fault which is not known by the software.	Check the logic and software compatibility.
6181	FPGA version incompatible	Firmware and FPGA versions are incompatible.	Reboot the control unit (using parameter *96.08 Control board boot*) or by cycling power. If the problem persists, contact An Thái Corp.
6306	FBA A mapping file	Fieldbus adapter A mapping file read error.	Contact An Thái Corp.
6481	Task overload	Internal fault.	Reboot the control unit (using parameter *96.08 Control board boot*) or by cycling power. If the problem persists, contact An Thái Corp.
6487	Stack overflow	Internal fault.	Reboot the control unit (using parameter *96.08 Control board boot*) or by cycling power. If the problem persists, contact An Thái Corp.
64A1	Internal file load	File read error.	Reboot the control unit (using parameter *96.08 Control board boot*) or by cycling power. If the problem persists, contact An Thái Corp.
64A4	Rating ID fault	Rating ID load error.	Contact An Thái Corp.
64A6	Adaptive program	Error running the adaptive program.	Check the auxiliary code (format XXYY ZZZZ). “XX” specifies the number of the state (00=base program) and “YY” specifies the number of the function block (0000=generic error). ”ZZZZ” indicates the problem.
	000A	Program corrupted or block non-existent	Restore the template program or download the program to the drive.
	000C	Required block input missing	Check the inputs of the block.
	000E	Program corrupted or block non-existent	Restore the template program or download the program to the drive.
	0011	Program too large.	Remove blocks until the error stops.
	0012	Program is empty.	Correct the program and download it to the drive.
	001C	A non-existing parameter or block is used in the program.	Edit the program to correct the parameter reference, or to use an existing block.
	001D	Parameter type invalid for selected pin.	Edit the program to correct the parameter reference.

Code (hex)	Fault / Aux. code	Cause	What to do
	001E	Output to parameter failed because the parameter was write-protected.	Check the parameter reference in the program. Check for other sources affecting the target parameter.
	0023	Program file incompatible with current firmware version.	Adapt the program to current block library and firmware version.
	0024		
	Other	–	Contact An Thái Corp, quoting the auxiliary code.
64B1	Internal SSW fault	Internal fault.	Reboot the control unit (using parameter *96.08 Control board boot*) or by cycling power. If the problem persists, contact An Thái Corp.
64B2	User set fault	Loading of user parameter set failed because • requested set does not exist • set is not compatible with control program • drive was switched off during loading.	Ensure that a valid user parameter set exists. Reload if uncertain.
64B3	Macro parameterization error	Macro parameterization failed, eg. because parameter default value that cannot be changed has been attempted to write.	
64E1	Kernel overload	Operating system error.	Reboot the control unit (using parameter *96.08 Control board boot*) or by cycling power. If the problem persists, contact An Thái Corp.
64B1	Fault reset	A fault has been reset. The cause of the fault no longer exists and the fault reset has been requested and completed.	Informative fault.
6581	Parameter system	Parameter load or save failed.	Try forcing a save using parameter *96.07 Parameter save manually*. Retry.
6591	Backup/Restore timeout	During backup creating or restoring operation a panel or PC-tool has failed to communicate with the drive as part this operation.	Check panel or PC-tool communication and if it is still in backup or restore state.
65A1	FBA A parameter conflict	The drive does not have a functionality requested by PLC, or requested functionality has not been activated.	Check PLC programming. Check settings of parameter groups *50 Fieldbus adapter (FBA)* and *51 FBA A settings*.
6681	EFB comm loss Programmable fault: *58.14 Communication loss action*	Communication break in embedded fieldbus (EFB) communication.	Check the status of the fieldbus master (online/offline/error etc.). Check cable connections to the EIA-485/X5 terminals 29, 30 and 31 on the control unit.
6682	EFB config file	Embedded fieldbus (EFB) configuration file could not be read.	Contact An Thái Corp.

Code (hex)	Fault / Aux. code	Cause	What to do
6683	EFB invalid parameterization	Embedded fieldbus (EFB) parameter settings inconsistent or not compatible with selected protocol.	Check the settings in parameter group *58 Embedded fieldbus*.
6684	EFB load fault	Embedded fieldbus (EFB) protocol firmware could not be loaded.	Contact An Thái Corp.
		Version mismatch between EFB protocol firmware and drive firmware.	
6685	EFB fault 2	Fault reserved for the EFB protocol application.	Check the documentation of the protocol.
6686	EFB fault 3	Fault reserved for the EFB protocol application.	Check the documentation of the protocol.
6882	Text 32-bit table overflow	Internal fault.	Reset the fault. Contact An Thái Corp. representative if the fault persists.
6885	Text file overflow	Internal fault.	Reset the fault. Contact An Thái Corp. representative if the fault persists.
7081	Control panel loss Programmable fault: *49.05 Communication loss action*	Control panel or PC tool selected as active control location for drive has ceased communicating.	Check PC tool or control panel connection. Check control panel connector. Disconnect and reconnect the control panel.
7085	Incompatible option module	Fieldbus option module not supported.	Replace the module with a supported type.
7121	Motor stall Programmable fault: *31.24 Stall function*	Motor is operating in stall region because of e.g. excessive load or insufficient motor power.	Check motor load and drive ratings. Check fault function parameters.
7181	Brake resistor	Brake resistor broken or not connected.	Check that a brake resistor has been connected. Check the condition of the brake resistor. Check the dimensioning of the brake resistor.
7183	BR excess temperature	Brake resistor temperature has exceeded fault limit defined by parameter *43.11 Brake resistor fault limit*.	Stop drive. Let resistor cool down. Check resistor overload protection function settings (parameter group *43 Brake chopper*). Check fault limit setting, parameter *43.11 Brake resistor fault limit*. Check that braking cycle meets allowed limits.
7184	Brake resistor wiring	Brake resistor short circuit or brake chopper control fault.	Check brake chopper and brake resistor connection. Ensure brake resistor is not damaged.
7191	BC short circuit	Short circuit in brake chopper IGBT.	Ensure brake resistor is connected and not damaged. Check the electrical specifications of the brake resistor against chapter *Resistor braking* in the *Hardware manual* of the drive. Replace brake chopper (if replaceable).

Code (hex)	Fault / Aux. code	Cause	What to do
7192	BC IGBT excess temperature	Brake chopper IGBT temperature has exceeded internal fault limit.	Let chopper cool down. Check for excessive ambient temperature. Check for cooling fan failure. Check for obstructions in the air flow. Check resistor overload protection function settings (parameter group *43 Brake chopper*). Check that braking cycle meets allowed limits. Check that drive supply AC voltage is not excessive.
7310	Overspeed	Motor is turning faster than highest allowed speed due to incorrectly set minimum/maximum speed, insufficient braking torque or changes in load when using torque reference.	Check minimum/maximum speed settings, parameters *30.11 Minimum speed* and *30.12 Maximum speed*. Check adequacy of motor braking torque. Check applicability of torque control. Check need for brake chopper and resistor(s).
73B0	Emergency ramp failed	Emergency stop did not finish within expected time.	Check the settings of parameters *31.32 Emergency ramp supervision* and *31.33 Emergency ramp supervision delay*. Check the predefined ramp times (*23.11*…*23.15* for mode Off1, *23.23* for mode Off3).
73F0	Overfrequency	Maximum allowed output frequency exceeded.	Check the auxiliary code.
	00FA	Motor is turning faster than the highest allowed frequency due to incorrectly set minimum/maximum frequency or the motor rushes because of too high supply voltage or incorrect supply voltage selection in parameter *95.01 Supply voltage*.	Check minimum/maximum frequency settings, parameters *30.13 Minimum frequency* and *30.14 Maximum frequency*. Check used supply voltage and voltage selection parameter *95.01 Supply voltage*.
	Other	-	Contact An Thái Corp., quoting the auxiliary code.
7510	FBA A communication Programmable fault: *50.02 FBA A comm loss func*	Cyclical communication between drive and fieldbus adapter module A or between PLC and fieldbus adapter module A is lost.	Check status of fieldbus communication. See user documentation of fieldbus interface. Check settings of parameter groups *50 Fieldbus adapter (FBA)*, *51 FBA A settings*, *52 FBA A data in* and *53 FBA A data out*. Check cable connections. Check if communication master is able to communicate.
8001	ULC underload fault	User load curve: Signal has been too long under the underload curve.	See parameter *37.04 ULC underload actions*.
8002	ULC overload fault	User load curve: Signal has been too long over the overload curve.	See parameter *37.03 ULC overload actions*.

Code (hex)	Fault / Aux. code	Cause	What to do
80A0	AI supervision Programmable fault: *12.03 AI supervision function*	An analog signal is outside the limits specified for the analog input.	Check signal level at the analog input. Check the auxiliary code. Check the wiring connected to the input. Check the minimum and maximum limits of the input in parameter group *12 Standard AI*.
	0001	AI1LessMIN	
	0002	AI1GreaterMAX	
	0003	AI2LessMIN.	
	0004	AI2GreaterMAX	
80B0	Signal supervision 1 (Editable message text) Programmable fault: *32.06 Supervision 1 action*	Fault generated by the signal supervision function 1.	Check the source of the fault (parameter *32.07 Supervision 1 signal*).
80B1	Signal supervision 2 (Editable message text) Programmable fault: *32.16 Supervision 2 action*	Fault generated by the signal supervision function 2.	Check the source of the fault (parameter *32.17 Supervision 2 signal*).
80B2	Signal supervision 3 (Editable message text) Programmable fault: *32.26 Supervision 3 action*	Fault generated by the signal supervision function 3.	Check the source of the fault (parameter *32.27 Supervision 3 signal*).
80B3	Signal supervision 4 (Editable message text) Programmable fault: *32.36 Supervision 4 action*	Fault generated by the signal supervision function 4.	Check the source of the fault (parameter *32.37 Supervision 4 signal*).
80B4	Signal supervision 5 (Editable message text) Programmable fault: *32.46 Supervision 5 action*	Fault generated by the signal supervision function 5.	Check the source of the fault (parameter *32.47 Supervision 5 signal*).
80B5	Signal supervision 6 (Editable message text) Programmable fault: *32.56 Supervision 6 action*	Fault generated by the signal supervision function 6.	Check the source of the fault (parameter *32.57 Supervision 6 signal*).
9081	External fault 1 (Editable message text) Programmable fault: *31.01 External event 1 source* *31.02 External event 1 type*	Fault in external device 1.	Check the external device. Check setting of parameter *31.01 External event 1 source*.
9082	External fault 2 (Editable message text) Programmable fault: *31.03 External event 2 source* *31.04 External event 2 type*	Fault in external device 2.	Check the external device. Check setting of parameter *31.03 External event 2 source*.
9083	External fault 3 (Editable message text) Programmable fault: *31.05 External event 3 source* *31.06 External event 3 type*	Fault in external device 3.	Check the external device. Check setting of parameter *31.05 External event 3 source*.

Code (hex)	Fault / Aux. code	Cause	What to do
9084	External fault 4 (Editable message text) Programmable fault: *31.07 External event 4 source* *31.08 External event 4 type*	Fault in external device 4.	Check the external device. Check setting of parameter *31.07 External event 4 source*.
9085	External fault 5 (Editable message text) Programmable fault: *31.09 External event 5 source* *31.10 External event 5 type*	Fault in external device 5.	Check the external device. Check setting of parameter *31.09 External event 5 source*.
FA81	Safe torque off 1	Safe torque off function is active, ie. STO circuit 1 is broken.	Check safety circuit connections. For more information, see chapter *The Safe torque off function* in the *Hardware manual* of the drive and description of parameter *31.22 STO indication run/stop* (page *263*). Check the value of parameter *95.04 Control board supply*.
FA82	Safe torque off 2	Safe torque off function is active, ie. STO circuit 2 is broken.	
FF61	ID run	Motor ID run was not completed successfully.	Check the nominal motor values in parameter group *99 Motor data*. Check that no external control system is connected to the drive. Cycle the power to the drive (and its control unit, if powered separately). Check that no operation limits prevent the completion of the ID run. Restore parameters to default settings and try again. Check that the motor shaft is not locked. Check the auxiliary code. The second number of the code indicates the problem (see actions for each code below).
	0001	Maximum current limit too low.	Check settings of parameters *99.06 Motor nominal current* and *30.17 Maximum current*. Make sure that *30.17* > *99.06*. Check that the drive is dimensioned correctly according to the motor.
	0002	Maximum speed limit or calculated field weakening point too low.	Check settings of parameters • *30.11 Minimum speed* • *30.12 Maximum speed* • *99.07 Motor nominal voltage* • *99.08 Motor nominal frequency* • *99.09 Motor nominal speed*. Make sure that • *30.12* > (0.55 × *99.09*) > (0.50 × synchronous speed) • *30.11* $\leq$ 0, and • supply voltage $\geq$ (0.66 × *99.07*).
	0003	Maximum torque limit too low.	Check settings of parameter *99.12 Motor nominal torque*, and the torque limits in group *30 Limits*. Make sure that the maximum torque limit in force is greater than 100%.

Code (hex)	Fault / Aux. code	Cause	What to do
	0004	Current measurement calibration did not finish within reasonable time	Contact An Thái Corp.
	0005	Motor not connected to the drive.	Check the motor connection.
	0006…0008	Internal error.	Contact An Thái Corp.
	0009	(Asynchronous motors only) Acceleration did not finish within reasonable time.	Contact An Thái Corp.
	000A	(Asynchronous motors only) Deceleration did not finish within reasonable time.	Contact An Thái Corp.
	000B	(Asynchronous motors only) Speed dropped to zero during ID run.	Contact An Thái Corp.
	000C	(Permanent magnet motors only) First acceleration did not finish within reasonable time.	Contact An Thái Corp.
	000D	(Permanent magnet motors only) Second acceleration did not finish within reasonable time.	Contact An Thái Corp.
	000E…0010	Internal error.	Contact An Thái Corp.
	0011	(Synchronous reluctance motors only) Pulse test error.	Contact An Thái Corp.
	0012	Motor too large for advanced standstill ID run.	Check that the motor and drive sizes are compatible. Contact An Thái Corp.
	0013	(Asynchronous motors only) Motor data error.	Check that the motor nominal value settings in the drive are the same as in the motor nameplate. Contact An Thái Corp.
FF63	STO diagnostics failure.	SW internal malfunction.	Reboot the control unit (using parameter *96.08 Control board boot*) or by cycling power.
FF81	FB A force trip	A fault trip command has been received through fieldbus adapter A.	Check the fault information provided by the PLC.
FF8E	EFB force trip	A fault trip command has been received through the embedded fieldbus interface.	Check the fault information provided by the PLC.